

# Rust Sour

## Safety Data Sheet

According To Federal Register / Vol. 77, No. 58 / Monday, March 26, 2012 / Rules And Regulations  
Revision Date: 05/10/2021 Date of issue: 05/10/2021

Version: 2.0

## SECTION 1: IDENTIFICATION

### 1.1. Product Identifier

**Product Form:** Mixture

**Product Name:** Rust Sour

**Product Code:** 16760, 16765, 16768

\*This document is intended to be used for safety in the workplace only and is not a consumer document.

### 1.2. Intended Use of the Product

Laundry sour

### 1.3. Name, Address, and Telephone of the Responsible Party

Faultless Brands

1025 W 8th St.

Kansas City, MO 64101 USA

T: 1-816-842-1230

[www.faultless.com](http://www.faultless.com)

### 1.4. Emergency Telephone Number

**Emergency Number** : 1-800-424-9300 (CHEMTREC)

## SECTION 2: HAZARDS IDENTIFICATION

### 2.1. Classification of the Substance or Mixture

**GHS-US classification**

Skin Corr. 1B H314

Eye Dam. 1 H318

Full text of hazard classes and H-statements : see section 16

### 2.2. Label Elements

**GHS-US Labeling**

**Hazard Pictograms (GHS-US)** :



**Signal Word (GHS-US)** :

Danger

**Hazard Statements (GHS-US)** :

H314 - Causes severe skin burns and eye damage.

**Precautionary Statements (GHS-US)** :

P260 - Do not breathe vapors, mist, or spray.  
P264 - Wash hands, forearms, and other exposed areas thoroughly after handling.  
P280 - Wear protective gloves, protective clothing, and eye protection.  
P301+P330+P331 - If swallowed: rinse mouth. Do NOT induce vomiting.  
P303+P361+P353 - If on skin (or hair): Take off immediately all contaminated clothing. Rinse skin with water/shower.  
P304+P340 - If inhaled: Remove person to fresh air and keep at rest in a position comfortable for breathing.  
P305+P351+P338 - If in eyes: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.  
P310 - Immediately call a poison center or doctor.  
P363 - Wash contaminated clothing before reuse.  
P405 - Store locked up.  
P501 - Dispose of contents/container in accordance with local, regional, national, provincial, territorial, and international regulations.

### 2.3. Other Hazards

Exposure may aggravate pre-existing eye, skin, or respiratory conditions. May be corrosive to respiratory tract.

**2.4. Unknown Acute Toxicity (GHS-US)** No data available

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### SECTION 3: COMPOSITION/INFORMATION ON INGREDIENTS

#### 3.1. Substances

Not applicable

#### 3.2. Mixture

Name	Product Identifier	% (w/w)
Hydroxyacetic acid	(CAS No) 79-14-1	5 - 10
Oxalic acid	(CAS No) 144-62-7	1 - 5
Citric acid	(CAS No) 77-92-9	1 - 5
Poly(oxy-1,2-ethanediyl), .alpha.-[4-(1,1,3,3-tetramethylbutyl)phenyl]-.omega.-hydroxy-	(CAS No) 9002-93-1	0.1 - 1

A range of concentration as prescribed by the Controlled Products Regulations has been used where necessary, due to varying composition.

The specific chemical identity and/or exact percentage of composition have been withheld as a trade secret [29 CFR 1910.1200].

### SECTION 4: FIRST AID MEASURES

#### 4.1. Description of First Aid Measures

**General:** Never give anything by mouth to an unconscious person. If you feel unwell, seek medical advice (show the label where possible).

**Inhalation:** When symptoms occur: go into open air and ventilate suspected area. Obtain medical attention if breathing difficulty persists.

**Skin Contact:** Remove contaminated clothing. Immediately flush skin with plenty of water for at least 60 minutes. Wash contaminated clothing before reuse. Get immediate medical advice/attention.

**Eye Contact:** Rinse cautiously with water for at least 60 minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Get immediate medical advice/attention.

**Ingestion:** Rinse mouth. Do NOT induce vomiting. Obtain medical attention.

#### 4.2. Most Important Symptoms and Effects Both Acute and Delayed

**General:** Causes severe skin burns and eye damage. Causes serious eye damage.

**Inhalation:** May be corrosive to the respiratory tract.

**Skin Contact:** Causes severe irritation which will progress to chemical burns.

**Eye Contact:** Causes permanent damage to the cornea, iris, or conjunctiva.

**Ingestion:** May cause burns or irritation of the linings of the mouth, throat, and gastrointestinal tract.

**Chronic Symptoms:** None known.

#### 4.3. Indication of Any Immediate Medical Attention and Special Treatment Needed

If exposed or concerned, get medical advice and attention. If medical advice is needed, have product container or label at hand.

### SECTION 5: FIRE-FIGHTING MEASURES

#### 5.1. Extinguishing Media

**Suitable Extinguishing Media:** Water spray, dry chemical, foam, carbon dioxide.

**Unsuitable Extinguishing Media:** Do not use a heavy water stream. Use of heavy stream of water may spread fire.

#### 5.2. Special Hazards Arising From the Substance or Mixture

**Fire Hazard:** Not considered flammable.

**Explosion Hazard:** Product is not explosive.

**Reactivity:** May react exothermically with water releasing heat. Adding an acid to a base or base to an acid may cause a violent reaction.

#### 5.3. Advice for Firefighters

**Precautionary Measures Fire:** Exercise caution when fighting any chemical fire.

**Firefighting Instructions:** Use water spray or fog for cooling exposed containers.

**Protection During Firefighting:** Do not enter fire area without proper protective equipment, including respiratory protection.

**Hazardous Combustion Products:** Carbon oxides (CO, CO<sub>2</sub>). Corrosive vapors.

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### Reference to Other Sections

Refer to section 9 for flammability properties.

## SECTION 6: ACCIDENTAL RELEASE MEASURES

### 6.1. Personal Precautions, Protective Equipment and Emergency Procedures

**General Measures:** Do not get in eyes, on skin, or on clothing. Do not breathe vapor, mist or spray.

#### 6.1.1. For Non-Emergency Personnel

**Protective Equipment:** Use appropriate personal protection equipment (PPE).

**Emergency Procedures:** Evacuate unnecessary personnel.

#### 6.1.2. For Emergency Personnel

**Protective Equipment:** Equip cleanup crew with proper protection.

**Emergency Procedures:** Ventilate area. Upon arrival at the scene, a first responder is expected to recognize the presence of dangerous goods, protect oneself and the public, secure the area, and call for the assistance of trained personnel as soon as conditions permit.

### 6.2. Environmental Precautions

Prevent entry to sewers and public waters.

### 6.3. Methods and Material for Containment and Cleaning Up

**For Containment:** Contain any spills with dikes or absorbents to prevent migration and entry into sewers or streams. As an immediate precautionary measure, isolate spill or leak area in all directions.

**Methods for Cleaning Up:** Clean up spills immediately and dispose of waste safely. Cautiously neutralize spilled liquid. Transfer spilled material to a suitable container for disposal. Contact competent authorities after a spill.

### 6.4. Reference to Other Sections

See Heading 8. Exposure controls and personal protection. See Section 13, Disposal Considerations.

## SECTION 7: HANDLING AND STORAGE

### 7.1. Precautions for Safe Handling

**Additional Hazards When Processed:** May release corrosive vapors.

**Precautions for Safe Handling:** Wash hands and other exposed areas with mild soap and water before eating, drinking or smoking and when leaving work. Handle empty containers with care because they may still present a hazard. Do not get in eyes, on skin, or on clothing. Do not breathe mist, vapors, spray.

**Hygiene Measures:** Handle in accordance with good industrial hygiene and safety procedures.

### 7.2. Conditions for Safe Storage, Including Any Incompatibilities

**Technical Measures:** Comply with applicable regulations.

**Storage Conditions:** Keep container closed when not in use. Store in a dry, cool place. Keep/Store away from direct sunlight, extremely high or low temperatures and incompatible materials. Store in original container or corrosive resistant and/or lined container.

**Incompatible Materials:** Strong acids, strong bases, strong oxidizers.

### 7.3. Specific End Use(s)

Laundry sour

## SECTION 8: EXPOSURE CONTROLS/PERSONAL PROTECTION

### 8.1. Control Parameters

For substances listed in section 3 that are not listed here, there are no established Exposure limits from the manufacturer, supplier, importer, or the appropriate advisory agency including: ACGIH (TLV), AIHA (WEEL), NIOSH (REL), OSHA (PEL), Canadian provincial governments, or the Mexican government.

Oxalic acid (144-62-7)		
Mexico	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Mexico	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
USA ACGIH	ACGIH TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
USA ACGIH	ACGIH STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
USA OSHA	OSHA PEL (TWA) (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
USA NIOSH	NIOSH REL (TWA) (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
USA NIOSH	NIOSH REL (STEL) (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
USA IDLH	US IDLH (mg/m <sup>3</sup> )	500 mg/m <sup>3</sup>

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Alberta	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Alberta	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
British Columbia	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup> (anhydrous)
British Columbia	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup> (anhydrous)
Manitoba	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Manitoba	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
New Brunswick	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
New Brunswick	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Newfoundland & Labrador	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Newfoundland & Labrador	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Nova Scotia	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Nova Scotia	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Nunavut	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Nunavut	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Northwest Territories	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Northwest Territories	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Ontario	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Ontario	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Prince Edward Island	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Prince Edward Island	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Québec	VECD (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Québec	VEMP (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Saskatchewan	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Saskatchewan	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>
Yukon	OEL STEL (mg/m <sup>3</sup> )	2 mg/m <sup>3</sup>
Yukon	OEL TWA (mg/m <sup>3</sup> )	1 mg/m <sup>3</sup>

### 8.2. Exposure Controls

**Appropriate Engineering Controls:** Emergency eye wash fountains and safety showers should be available in the immediate vicinity of any potential exposure. Ensure adequate ventilation, especially in confined areas. Ensure all national/local regulations are observed.

**Personal Protective Equipment:** Gloves. Protective clothing. Protective goggles. Face shield. Insufficient ventilation: wear respiratory protection.



**Materials for Protective Clothing:** Chemically resistant materials and fabrics. Corrosion-proof clothing.

**Hand Protection:** Wear protective gloves.

**Eye Protection:** Chemical goggles. Face shield.

**Skin and Body Protection:** Wear suitable protective clothing.

**Respiratory Protection:** If exposure limits are exceeded or irritation is experienced, approved respiratory protection should be worn. In case of inadequate ventilation or where exposure levels are not known wear approved respiratory protection.

**Other Information:** When using, do not eat, drink or smoke

## SECTION 9: PHYSICAL AND CHEMICAL PROPERTIES

### 9.1. Information on Basic Physical and Chemical Properties

Physical State	: Liquid
Appearance	: Not available
Odor	: Not available
Odor Threshold	: Not available
pH	: 0.8 - 1.8
Evaporation Rate	: Not available

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<b>Melting Point</b>	: Not available
<b>Freezing Point</b>	: Not available
<b>Boiling Point</b>	: Not available
<b>Flash Point</b>	: Not available
<b>Auto-ignition Temperature</b>	: Not available
<b>Decomposition Temperature</b>	: Not available
<b>Flammability (solid, gas)</b>	: Not available
<b>Lower Flammable Limit</b>	: Not available
<b>Upper Flammable Limit</b>	: Not available
<b>Vapor Pressure</b>	: Not available
<b>Relative Vapor Density at 20 °C</b>	: Not available
<b>Relative Density</b>	: Not available
<b>Specific Gravity</b>	: Not available
<b>Solubility</b>	: Not available
<b>Partition Coefficient: N-Octanol/Water</b>	: Not available
<b>Viscosity</b>	: Not available
<b>Explosion Data – Sensitivity to Mechanical Impact</b>	: Not expected to present an explosion hazard due to mechanical impact.
<b>Explosion Data – Sensitivity to Static Discharge</b>	: Not expected to present an explosion hazard due to static discharge.

### SECTION 10: STABILITY AND REACTIVITY

- 10.1. Reactivity:** May react exothermically with water releasing heat. Adding an acid to a base or base to an acid may cause a violent reaction.
- 10.2. Chemical Stability:** Stable under recommended handling and storage conditions (see Section 7).
- 10.3. Possibility of Hazardous Reactions:** Hazardous polymerization will not occur.
- 10.4. Conditions to Avoid:** Direct sunlight, extremely high or low temperatures, and incompatible materials.
- 10.5. Incompatible Materials:** Strong acids, strong bases, strong oxidizers.
- 10.6. Hazardous Decomposition Products:** Thermal decomposition generates : Carbon oxides (CO, CO<sub>2</sub>). Corrosive vapors.

### SECTION 11: TOXICOLOGICAL INFORMATION

#### 11.1. Information on Toxicological Effects - Product

**Acute Toxicity:** Not classified

**LD50 and LC50 Data:** Not available

**Skin Corrosion/Irritation:** Causes severe skin burns and eye damage.

**pH:** 0.8 - 1.8

**Serious Eye Damage/Irritation:** Causes serious eye damage.

**pH:** 0.8 - 1.8

**Respiratory or Skin Sensitization:** Not classified

**Germ Cell Mutagenicity:** Not classified

**Teratogenicity:** Not classified

**Carcinogenicity:** Not classified

**Specific Target Organ Toxicity (Repeated Exposure):** Not classified

**Reproductive Toxicity:** Not classified

**Specific Target Organ Toxicity (Single Exposure):** Not classified

**Aspiration Hazard:** Not classified

**Symptoms/Injuries After Inhalation:** May be corrosive to the respiratory tract.

**Symptoms/Injuries After Skin Contact:** Causes severe irritation which will progress to chemical burns.

**Symptoms/Injuries After Eye Contact:** Causes permanent damage to the cornea, iris, or conjunctiva.

**Symptoms/Injuries After Ingestion:** May cause burns or irritation of the linings of the mouth, throat, and gastrointestinal tract.

**Chronic Symptoms:** None known.

#### 11.2. Information on Toxicological Effects - Ingredient(s)

**LD50 and LC50 Data:**

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<b>Hydroxyacetic acid (79-14-1)</b>	
LD50 Oral Rat	1950 mg/kg
LC50 Inhalation Rat	3.6 mg/l/4h
LC50 Inhalation Rat	1.76 mg/l/4h
<b>Oxalic acid (144-62-7)</b>	
LD50 Oral Rat	375 mg/kg
LD50 Dermal Rat	20000 mg/kg
<b>Citric acid (77-92-9)</b>	
LD50 Oral Rat	5400 mg/kg
LD50 Dermal Rat	> 2000 mg/kg
<b>Poly(oxy-1,2-ethanediyl), .alpha.-[4-(1,1,3,3-tetramethylbutyl)phenyl]-.omega.-hydroxy- (9002-93-1)</b>	
LD50 Oral Rat	1800 mg/kg

## SECTION 12: ECOLOGICAL INFORMATION

### 12.1. Toxicity

Ecology - General: Not classified.

<b>Hydroxyacetic acid (79-14-1)</b>	
LC50 Fish 1	> 5000 mg/l (Exposure time: 96 h - Species: Brachydanio rerio [static])
EC50 Daphnia 1	44 mg/l
<b>Oxalic acid (144-62-7)</b>	
EC50 Daphnia 1	125 - 150 mg/l (Exposure time: 48 h - Species: Daphnia magna [Static])
<b>Citric acid (77-92-9)</b>	
LC50 Fish 1	1516 mg/l (Exposure time: 96 h - Species: Lepomis macrochirus [static])
<b>Poly(oxy-1,2-ethanediyl), .alpha.-[4-(1,1,3,3-tetramethylbutyl)phenyl]-.omega.-hydroxy- (9002-93-1)</b>	
LC50 Fish 1	3 mg/l

### 12.2. Persistence and Degradability

<b>Rust Sour</b>	
Persistence and Degradability	Not established.
<b>Citric acid (77-92-9)</b>	
Persistence and Degradability	Readily biodegradable in water.

### 12.3. Bioaccumulative Potential

<b>Rust Sour</b>	
Bioaccumulative Potential	Not established.
<b>Hydroxyacetic acid (79-14-1)</b>	
Log Pow	-1.11 (at 19 °C)
<b>Oxalic acid (144-62-7)</b>	
BCF Fish 1	(no bioaccumulation)
Log Pow	-0.81 (at 30 °C)
<b>Citric acid (77-92-9)</b>	
Log Pow	-1.72 (at 20 °C)

12.4. Mobility in Soil Not available

### 12.5. Other Adverse Effects

Other Information: Avoid release to the environment.

## SECTION 13: DISPOSAL CONSIDERATIONS

### 13.1. Waste treatment methods

**Waste Disposal Recommendations:** Dispose of waste material in accordance with all local, regional, national, provincial, territorial, and international regulations.

**Additional Information:** Container may remain hazardous when empty. Continue to observe all precautions.

**Ecology – Waste Materials:** Avoid release to the environment.

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### SECTION 14: TRANSPORT INFORMATION

#### 14.1. In Accordance with DOT

Proper Shipping Name : CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S.(Contains Hydroxyacetic acid, Oxalic acid)  
Hazard Class : 8  
Identification Number : UN3265  
Label Codes : 8  
Packing Group : II  
ERG Number : 153



#### 14.2. In Accordance with IMDG

Proper Shipping Name : CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S.(Contains Hydroxyacetic acid, Oxalic acid)  
Hazard Class : 8  
Identification Number : UN3265  
Packing Group : II  
Label Codes : 8  
EmS-No. (Fire) : F-A  
EmS-No. (Spillage) : S-B



#### 14.3. In Accordance with IATA

Proper Shipping Name : CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S. (Contains Hydroxyacetic acid, Oxalic acid)  
Packing Group : II  
Identification Number : UN3265  
Hazard Class : 8  
Label Codes : 8  
ERG Code (IATA) : 8L



#### 14.4. In Accordance with TDG

Proper Shipping Name : CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S. (Contains Hydroxyacetic acid, Oxalic acid)  
Packing Group : II  
Hazard Class : 8  
Identification Number : UN3265  
Label Codes : 8



### SECTION 15: REGULATORY INFORMATION

#### 15.1. US Federal Regulations

<b>Rust Sour</b>	
<b>SARA Section 311/312 Hazard Classes</b>	Immediate (acute) health hazard
<b>Hydroxyacetic acid (79-14-1)</b>	
Listed on the United States TSCA (Toxic Substances Control Act) inventory	
<b>Oxalic acid (144-62-7)</b>	
Listed on the United States TSCA (Toxic Substances Control Act) inventory	
<b>EPA TSCA Regulatory Flag</b>	T - T - indicates a substance that is the subject of a Section 4 test rule under TSCA
<b>Citric acid (77-92-9)</b>	
Listed on the United States TSCA (Toxic Substances Control Act) inventory	
<b>SARA Section 311/312 Hazard Classes</b>	Immediate (acute) health hazard
<b>Poly(oxy-1,2-ethanediyl), -alpha.-[4-(1,1,3,3-tetramethylbutyl)phenyl]-.omega.-hydroxy- (9002-93-1)</b>	
Listed on the United States TSCA (Toxic Substances Control Act) inventory	
<b>SARA Section 311/312 Hazard Classes</b>	Immediate (acute) health hazard

#### 15.2. US State Regulations

<b>Oxalic acid (144-62-7)</b>	
U.S. - Massachusetts - Right To Know List	
U.S. - New Jersey - Right to Know Hazardous Substance List	



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U.S. - Pennsylvania - RTK (Right to Know) List

### 15.3. Canadian Regulations

Rust Sour	
WHMIS Classification	Class D Division 2 Subdivision B - Toxic material causing other toxic effects Class E - Corrosive Material
	
Hydroxyacetic acid (79-14-1)	
Listed on the Canadian DSL (Domestic Substances List)	
Listed on the Canadian IDL (Ingredient Disclosure List)	
IDL Concentration 1 %	
WHMIS Classification	Class E - Corrosive Material
Oxalic acid (144-62-7)	
Listed on the Canadian DSL (Domestic Substances List)	
Listed on the Canadian IDL (Ingredient Disclosure List)	
IDL Concentration 0.1 %	
WHMIS Classification	Class D Division 1 Subdivision B - Toxic material causing immediate and serious toxic effects Class E - Corrosive Material
Citric acid (77-92-9)	
Listed on the Canadian DSL (Domestic Substances List)	
Listed on the Canadian IDL (Ingredient Disclosure List)	
IDL Concentration 1 %	
WHMIS Classification	Class D Division 2 Subdivision B - Toxic material causing other toxic effects
Poly(oxy-1,2-ethanediyl), .alpha.-[4-(1,1,3,3-tetramethylbutyl)phenyl]-.omega.-hydroxy- (9002-93-1)	
Listed on the Canadian DSL (Domestic Substances List)	
Listed on the Canadian IDL (Ingredient Disclosure List)	
IDL Concentration 1 %	
WHMIS Classification	Class D Division 2 Subdivision B - Toxic material causing other toxic effects

This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations (CPR) and the SDS contains all of the information required by CPR.

### SECTION 16: OTHER INFORMATION, INCLUDING DATE OF PREPARATION OR LAST REVISION

**Revision Date** : 05/10/2021 Changed company name  
**Other Information** : This document has been prepared in accordance with the SDS requirements of the OSHA Hazard Communication Standard 29 CFR 1910.1200.

#### GHS Full Text Phrases:

Eye Dam. 1	Serious eye damage/eye irritation Category 1
Skin Corr. 1B	Skin corrosion/irritation Category 1B
H314	Causes severe skin burns and eye damage
H318	Causes serious eye damage

#### Party Responsible for the Preparation of This Document

Faultless Brands: 1-816-842-1230 (for product information); 1-800-424-9300 (for emergencies)

*This information is based on our current knowledge and is intended to describe the product for the purposes of health, safety and environmental requirements only. It should not therefore be construed as guaranteeing any specific property of the product.*